



Money-Back Guarantee

We're so confident in the performance of the nuvoH2O Salt-Free Water Softeners, that if you are not completely satisfied within the first 90 days from the date of purchase, you may return it for a full refund of your purchase price, less shipping and handling costs incurred to nuvoH2O.

Everyone's water quality is different. If you're not getting the results you expect, we may be able to help you adjust the treatment level from your softener to improve your water quality. Please contact us if we can be of any assistance.

Customer Service: 877-688-6426

Lifetime Limited Warranty

The nuvoH2O Salt-Free Water Softeners are so dependable that you can count on enjoying healthy, salt-free soft water for your lifetime. In the unlikely event that you encounter issues with your softener, nuvoH2O will, at its option, repair, modify, or exchange it at no cost to you. This lifetime warranty is fully transferable with the sale of your house. To qualify for the lifetime warranty use only genuine replacement cartridges from nuvoH2O.

Installing this system in direct sunlight or unprotected outside your home will VOID this warranty.

nuvoH2O is not responsible for damages incurred due to improper installation.