

Limited Warranty and Care Instructions for CHAR-LOG® Products

Limited one year Finish Warranty ** (non-transferable) **

This product is covered under United General Supply's (UGS) one (1) year limited warranty. To the original purchaser of this piece of Char-log® furniture, UGS warrants that it will be free from defects in material and workmanship for up to one year from the date of purchase under normal use and proper care.

Replacement of defective or missing parts will be sent at no charge to the customer for a period of 15 days from the date of purchase. UGS will no longer be responsible for missing parts or hardware 15 days after date of purchase. Freight, packaging, labor or material charges to and from our customer service center is not covered under the warranty and is therefore the customer's responsibility.

The limited warranty does not cover this piece of Char-log® furniture for commercial purposes, abusive use, damage by modification, freeze damage, rust, fading and issues caused by improper care.

Proper Care Instructions

If left untreated, the wood will naturally weather. To preserve and maintain the original finish, we recommend that a light lacquer coating be applied every 4 to 6 months depending on the seasons. During a long periods of non-use, store furniture in covered and dry place. For the least maintenance, use under covered area.

We recommended a exterior poly-urethane product that features a clear satin or semi-gloss finish and a fast drying process.

Proof of purchase (date register receipt) and photos will be required for warranty claims.

For any questions or claims, please contact customer service.

Customer Service
1-877-87LEIGH (53444)
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